Q. I am not able to login to my account?
A. Please go to www.sunicofilms.com and create your account.
If you have already created your account and still not able to login, you may have forgotten your password. Click on "Lost Password" to have a new password delivered to your registered email address.

Q. How do I make the purchase to view the movie online?
A. We have compiled a small video on how to make the purchase online and to view the movie also.
On the left menu please click on the link titled "**How to Purchase**". Alternatively the link is as follows: http://sunicofilms.com/films/content/view/44/49/

Q. I cannot download the movie?
A. We are not allowing users to download the movie. We have mentioned that you can view the movie online and not download it.

Q. It says My subscription cannot be created automatically?
A. Please contact our technical team on admin@sunicofilms.com and they shall do the same for you.

Q. The movie loads very slowly?
A. The movie loads and plays online. There is bound to be a little lag sometimes. You may switch over to the Low Bandwidth version.

Q. I have paid the money but my link is not active?
A. If you have paid using an e-Check, you will have to wait till the e-check is cleared after which you shall be provided with the link.
If you have made an instant payment, please contact our technical team with your username, payment details and we shall be glad to assist you.

Q. I did not like the movie, I want my money back?
A. Please understand the money is charged to you for watching the movie. We would be glad to have your feedback to understand where and how we can improve, but at the same time we cannot refund you the money.

Q. I have ordered for a DVD, but it is not yet been delivered?
A. The DVD shall be shipped after 30 days of movie release and you shall be intimated about its shipping details. Please allow 10 days for shipping to reach you.

Q. I watched the movie online, but my connection is very slow and I am unable to enjoy the movie?
A. Yes, in some parts of the world, the internet speed may not permit you to enjoy the movie thoroughly. You can pay the shipping charges (10 Euro) + 5 Euro transfer fee and we shall have the DVD shipped across to your destination anywhere across the globe.

Q. I have really liked the movie and would like to appreciate the efforts?
A. All your suggestions, queries, feedback and comments are most welcome on info@sunicofilms.com We shall try to incorporate your suggestions in our next venture.

Q. I have further queries?
A. Please contact info@sunicofilms.com and we shall be glad to assist you.